

November 21, 2014



## November Nuggets - November 21



*The following email was sent to KYAE listserv.*

### **Agencies help those in need pay GED® test fee**

As they have done in the past, the **Department for Community Based Services** pays the GED® test fee for their clients. Prior to this year, the clients were given paper vouchers that required the individual testing centers to bill the agency for those who tested at their centers. With the new Pearson VUE scheduling system, once the client provides DCBS with proof that the GED Ready™ test has been passed, DCBS issues the test fees directly to the individual. It then becomes the responsibility of the individual to pay the GED® test fee. If your students need assistance with this process, the program policies can be found in the Division of Family Support OPERATION MANUAL, Volume IIIA, KENTUCKY WORKS PROGRAM (KWP), Table of Contents: It is found in Vol. IIIA MS 5385, Authorization and Issuance, Subsection J. [http://manuals.chfs.ky.gov/dcbs\\_manuals?DFS/VOLIIIA.pdf](http://manuals.chfs.ky.gov/dcbs_manuals?DFS/VOLIIIA.pdf).

**WellCare**, a Medicaid provider, also pays the test fees for their clients. WellCare requires that the client pass all four modules of the Ready™ test before they are eligible to request a voucher to pay the test fees. Requests for vouchers and proof that all four parts of the Ready™ test has been passed, can be sent to [gedresponses@wellcare.com](mailto:gedresponses@wellcare.com) or FAX 1-888-338-3373. Please be sure to include the WellCare Member Subscriber ID with the request. While our office has agreed to help provide WellCare with the GED Ready™ pass information, it appears the current WellCare process involves receiving this information from the local adult education programs. Once WellCare receives the GED Ready™ pass information, WellCare mails a \$120 voucher directly to the client. The program covers the cost of taking all four modules of the test just once. WellCare gives their clients 90 days to use the voucher to take all four modules of the GED® test. The \$120 voucher provided through WellCare is a multi-use voucher, so the same voucher number can be used to schedule the four tests, even if the tests are scheduled on different days and times. If WellCare clients have questions, they can call Customer Service at 1-877-389-9457 or visit [Kentucky.wellcare.com](http://Kentucky.wellcare.com).

**For more information about this topics, contact Rae Smith at [rae.smith@ky.gov](mailto:rae.smith@ky.gov).**

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